

Billing Solutions

Who does what?

| Programs: | Economy | Standard | Enterprise |
|--|---|--|---|
| Update practice website Sum-Edge will provide technical assistance in creating or upgrading the practice web site for intakes, pmts, etc. | N/A | Summit-Edge | Summit-Edge |
| Collect billing information While the Standard and Group programs provide for digital intakes, the provider is ultimately responsible for gathering the intake info. | Provider | Provider | Provider |
| Enter and maintain intake information Gather intake information into the Summit-Edge database. | Provider | Summit-Edge | Summit-Edge |
| Verify insurance Verify insurance coverage and post info into the database. | Summit-Edge | Summit-Edge | Summit-Edge |
| Contact client for additional information If insurance could not be verified, contact client for additional info. | Provider | Provider | Provider |
| Secure auths This always requires clinical info from the provider. | Provider | Provider | Provider |
| Enter auths The auth system reduces losses from unauthorized services. | Summit-Edge | Summit-Edge | Summit-Edge |
| Determine copay Review insurance coverages to determine appropriate copay. | Provider | Provider | Provider |
| Enter sessions Systems are available for quick download or data-entry. | Provider | Provider | Provider |
| Review and adjust family stmts Medical statements must always be reviewed for accuracy. | Provider | Summit-Edge | Summit-Edge |
| Send out payment overdue reminders | N/A | Summit-Edge | Summit-Edge |
| Send out statements to families We encourage electronic statements instead of costly paper. | Provider | Summit-Edge | Summit-Edge |
| Answer family billing questions Summit-Edge statements are easy-to-read, so there are fewer billing questions. When there are questions, they are easily answered. | Provider | Summit-Edge | Provider |
| Follow-up on family delinquencies Managing these delinquencies can significantly improve family collections. | Provider | Summit-Edge | Provider |
| Download credit card payments Sum-Edge will download these for some credit card processors. | N/A | Provider | Summit-Edge |
| Enter family checks | Provider | Provider | Provider |
| File claims | Summit-Edge | Summit-Edge | Summit-Edge |
| Follow-up on unprocessed claims All insurance claim follow-up will be handled by Sum-Edge. | Summit-Edge | Summit-Edge | Summit-Edge |
| Submit misc insurance eobs requested A few documents will go to you instead of us. We provide several easy methods for you to send them to us. | Provider | Provider | Provider |
| Post EOBs to client accounts Each procedure paid will be posted by Sum-Edge. | Summit-Edge | Summit-Edge | Summit-Edge |
| Fees All-inclusive fee per insured session All-inclusive fee per self-pay session Monthly practice fee Monthly user fee Statement fee for paper statements | \$5.35 \$1.15 \$15 per practice \$15 per user N/A | \$6.20 \$6.20 \$45 per practice \$15 per user Postage + 44 c | \$2.45 \$0.50 \$200 per practice \$15 per user Postage + 44 c |